

“National Consumer Disputes Redressal Commission (NCDRC) Jurisdiction explained”

As per Section 35(1) read with Section 2(5) of the Consumer Protection Act, 2019, a consumer complaint can be filed by the following: -

1. As an Individual consumer who has paid more than Rs. 2 Crores; Sec. 35(1)(a)
2. Two or more consumers Jointly, if the collective amount paid by the consumers is more than 2 Crores; Sec. 35(1)(a) (No class action required)
3. Jointly with other similar consumers through a Voluntary Consumer Association, if the collective amount paid by the consumers is more than 2 Crores; Sec. 35(1)(b)
4. As a group of consumers under the Class Action, if the collective amount paid by the consumers is more than 2 Crores. Sec. 35(1)(c)

Note: From 30th December 2020, Original/Pecuniary Jurisdiction of the National Commission has been reduced to Rs. 2 crores paid amount, which earlier was Rs. 10 Crores.